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Press release  
SPIE UK Awarded Touchwood Shopping Centre Maintenance Contract

**6 April 2016, London, UK:** SPIE UK's Facilities Services business has been awarded a contract by Workman Facilities Management to provide mechanical and electrical maintenance at the Touchwood Shopping Centre in Solihull. The contract, which encompasses M&E works, to provide repairs and maintenance across the entire shopping centre and its grounds, is valued at more than £2.5m.

SPIE was awarded the contract following Workman's interest in changing its approach from a Total Facilities Management contract, to a traditional contract split between hard and soft services.

SPIE's Facilities Service team now work alongside Workman's chosen soft service provider, having successfully transitioned the service provision to the new model.

Touchwood comprises more than 80 shops, as well as 20 bars and restaurants. The complex - which offers entertainment alongside shopping - was first opened in 2001. The original development cost £110 million to build, and in 2015, plans to expand the centre with 30 extra shops, restaurants and cafés, plus the creation of a new open street leading from the High Street to a new courtyard, were announced. It has previously been estimated that the expansion of the 650,000 sq ft centre will create 400 permanent jobs and 500 construction roles.

Grahame Hart, SPIE's Business Development Director, Facilities Services, comments: "Workman wanted to take a new approach and move away from its existing total facilities management contract. We were able to assist them in their objectives and won the tender explicitly because we understood and demonstrated the importance of having a transition phase to support the contract migration."

Andrew Cole, General Manager, Touchwood from Workman Facilities Management says: "We are grateful to SPIE for making the complicated, simple. Touchwood provides an important service for the city and our priority is ensuring that retail customers continue to get the best of their shopping experience; maintenance, that doesn't negatively impact their time in the centre, is vital. We trust that SPIE is the partner to help us with this goal."

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